Creating your Account in TNTAP

You will need to follow these instructions to create an account:

You may access TNTAP by following this link: https://tntap.tn.gov/eservices/_/

In order to file and remit any further payments on your account, you will need to set-up an account in TNTAP. TNTAP is the new tax reporting system for the Department of Revenue. You will need to following information in order to create your account:

- 1. Account number
- 2. Account type
- 3. Letter ID

When you create your registration, your next step is to actually link your account to your WEBID. You will need to take the following steps:

From your home screen, select "Manage Accounts" and then "Gain Access to a Tax Account." Choose "Me" if you are gaining access to your tax account and choose "Someone Else" if you are gaining access to someone else's tax account. Fill in the required information and click submit. It should take 24 hours for the registration to process and then you will be able to access your full account by the next day. If this does not resolve your issues, you will need to contact Taxpayer Services at Statewide Toll-Free 800-342-1003 or Nashville-Area and out-of-state 615-253-0600. Thank you.